WM Fact Sheet

20 2019 KEY PERFORMANCE METRICS



Revenues

\$3.95B

HP 5 5%

Overall Revenue Growth Driven by Strong Collection And Disposal Business



Adjusted
Operating
EBITDA**

\$1.13B

6.9% Increase Highest Quarter Ever



Recycling Business

Continued Focus on

Building Sustainable Business Model

With Education, Technology and Cost Recovery



Cash from Operations

\$1.01B

3.6% Increase







Customer Focus

8.5%

YTD Churn

Improved 60 Basis Points



Municipal Solid Waste Yield

3.6%

Landfill



+"Adjusted" measures and free cash flow are non-GAAP financial measures that management believes can supplement investors' understanding of operating results. Please see our press release at investors. wm. com for a discussion of these measures and related reconciliations to GAAP.

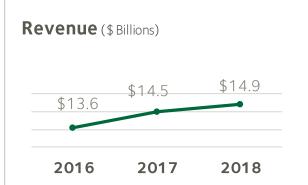
*Core price is a performance metric, based on certain historical assumptions, used by management to evaluate the effectiveness of our pricing strategies; it is not derived from our financial statements. Operating EBITDA is defined as income from operations before depreciation and amortization. These measures may not be comparable to measures presented by other companies.

All statements regarding future events, performance, earnings and free cash flow (including 2019 guidance) are forward looking statements. You should view these statements with caution, as actual results may be materially different. Please see the July 25, 2019 press release at investors. wm. com and the Company's most recent Form 10-K and subsequent Form 10-Qs filed with the SEC for information about risks and uncertainties applicable to our business.

All comparisons are with 2018 Q2 or where noted the YTD period ended June 30, 2018.



SENIOR MANAGEMENT





Jim FishPresident & CEO

In addition to his role as President and CEO, Jim is a member of the Board of Directors. Prior to becoming CEO in 2016, he served as CFO since 2012. Prior to that, he held several key positions with the Company, including senior vice president for the Company's Eastern Group, area vice president for Pennsylvania and West Virginia, vice president of price management and director of financial planning and analysis. He joined Waste Management in 2001.

Dividends+





Devina Rankin Senior Vice President & CFO

Devina is responsible for all finance functions of the Company. She also has executive responsibility for the internal audit, investor relations and supply chain functions. She is a member of the Company's senior leadership team. She joined the Company in 2002 and has held several corporate finance positions of increasing responsibility including assistant treasurer and treasurer.

ROIC*





John MorrisExecutive Vice President & COO

John became executive vice president and COO in 2019. He is responsible for all field operations, local business development and acquisition activities. Prior to his promotion to COO, John oversaw operations for the Company's Southern Tier, including collection, disposal, recycling and landfills. Prior to that, he served as chief strategy officer, providing counsel and leadership in implementing the Company's growth strategy. He has also held a number of field-based positions.

Corporate Information

(As of and for the year ended December 31, 2018)

Waste Management, Inc., through its subsidiaries, is the leading provider of comprehensive waste management environmental services in North America. The Company's stock trades on the New York Stock Exchange under the symbol WM.

Financial Highlights

Total revenue: \$14,914 million Net income: \$1,925 million Diluted earnings per share: \$4.45 Total assets: \$22,650 million Shares outstanding: 424 million

Operations

Operating in 48 states, D.C., & 6 Canadian provinces

Customers served: 20 million Employees: 43,700

Active landfills: 252 Transfer stations: 314 Recycling facilities: 132

Organics processing facilities: 44

Vehicles running on alternative energy: 7,621 Landfill gas-to-energy facilities: 130



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^{*}The Board of Directors approved a 10.2% increase in the planned future quarterly dividend rate to \$0.5125 per share. Each future dividend must be separately declared by the Board of Directors.

^{*}This measure is a non-GAAP financial measure that management believes can supplement investors' understanding of operating results. Please see our latest investor presentation at investors.wm.com for the discussion of this measure and reconciliation to GAAP.